

REPORT REFERENCE NO.	DSFRA/24/39																												
MEETING	DEVON & SOMERSET FIRE & RESCUE AUTHORITY																												
DATE OF MEETING	19 DECEMBER 2024																												
SUBJECT OF REPORT	DEVON & SOMERSET FIRE & RESCUE AUTHORITY PERFORMANCE REPORT 2024-25: QUARTER 2																												
LEAD OFFICER	DCFO GERALD TAYLOR, DIRECTOR OF SERVICE DELIVERY																												
RECOMMENDATIONS	<p>(a). That the Authority requests reports on areas of performance in relation to agreed strategic objectives; and</p> <p>(b). That, subject to (a) above, the report be noted.</p>																												
EXECUTIVE SUMMARY	<p>To make sure that the Service is delivering the best possible service to the communities of Devon and Somerset and its visitors, performance should be monitored regularly.</p> <p>This report covers the period up to the end of quarter two of the 2024/25 financial year and focuses on a selection of key performance indicators (KPIs), aligned to our four service priorities.</p> <p>Performance summary:</p> <p>Table 1: KPI performance status overview 2024-25 Quarter 2 with change from previous report:</p> <table border="1" data-bbox="481 1294 1449 1731"> <thead> <tr> <th></th> <th style="background-color: #008000; color: white;">Succeeding (✓)</th> <th style="background-color: #FFA500;">Near target (•)</th> <th style="background-color: #FF0000; color: white;">Requires improvement (✖)</th> <th style="background-color: #A9A9A9;">Monitoring only</th> </tr> </thead> <tbody> <tr> <td>Priority 1</td> <td>15 (+1)</td> <td>4 (-)</td> <td>1 (-1)</td> <td>0</td> </tr> <tr> <td>Priority 2</td> <td>1 (-)</td> <td>5 (-)</td> <td>2 (-)</td> <td>0</td> </tr> <tr> <td>Priority 3</td> <td>13 (-2)</td> <td>6 (+1)</td> <td>1 (+1)</td> <td>5</td> </tr> <tr> <td>Priority 4</td> <td>5</td> <td>0</td> <td>0</td> <td>0</td> </tr> </tbody> </table> <p>Quarter 2 2024-25 saw <u>four indicators in exception</u>, these were:</p> <ul style="list-style-type: none"> • KPI 1.8. - Number of persons requiring hospital treatment due to a non-domestic premises fire; • KPI 2.2. - Percentage of level four operational risk sites in date for revalidation; 					Succeeding (✓)	Near target (•)	Requires improvement (✖)	Monitoring only	Priority 1	15 (+1)	4 (-)	1 (-1)	0	Priority 2	1 (-)	5 (-)	2 (-)	0	Priority 3	13 (-2)	6 (+1)	1 (+1)	5	Priority 4	5	0	0	0
	Succeeding (✓)	Near target (•)	Requires improvement (✖)	Monitoring only																									
Priority 1	15 (+1)	4 (-)	1 (-1)	0																									
Priority 2	1 (-)	5 (-)	2 (-)	0																									
Priority 3	13 (-2)	6 (+1)	1 (+1)	5																									
Priority 4	5	0	0	0																									

	<ul style="list-style-type: none"> • KPI 2.8. - Percentage availability of risk dependant pumping appliances; and • KPI 3.16. - Operational competence: percentage of staff competent in safety at height and confined spaces (SHACS). <p>Where a performance exception is identified, further analysis is provided. Exceptions are reported through to the relevant Committees for scrutiny.</p> <p>Priority one and two: Community Safety Committee</p> <p>Priority three: People Committee</p> <p>Priority four: Resources Committee.</p> <p>Due to the timing of the respective Committee meetings, an update on discussions cannot be provided in this report, however, this will be covered during the presentation to the Fire & Rescue Authority.</p>
RESOURCE IMPLICATIONS	Existing budget and staffing are sufficient to deliver required improvements.
EQUALITY RISKS AND BENEFITS ANALYSIS	N/A
APPENDICES	A. Devon & Somerset Fire & Rescue Authority Performance Report 2024-25 Quarter 2
BACKGROUND PAPERS	<p>Community Safety Committee: Strategic Priority 1 and 2 Performance Measures: Quarter 2 2024-25</p> <p>People Committee: Performance Monitoring Report 2024-25: Quarter 2</p> <p>Resources Committee: Financial Performance Report 2024-25: Quarter 2</p>